

Sensory.co.uk feedback request

1. Why did Aiming High chose to invest in the Sensory Pod for the disabled children of Doncaster?

The POD was purchased from SensoryPOD.co.uk after a competitive tender exercise. It is funded by Aiming High for Disabled Children. The POD was purchased as a modern alternative to a Sensory Room. A stand alone building, individually tailored to create a bespoke, self contained Multisensory environment in one single package. This is the first to be built and purchased in the country and the structure was both innovative and practical.

2. How has the Sensory Pod matched up to your expectations?

Yes, the building is very unique and self contained and has a range of sensory equipment that will either stimulate or calm the child dependant on need.

The SensoryPod can be installed indoors or out with no need for planning permission. This makes it an attractive option for many other public, business and leisure providers looking to become more inclusive with their provision.

3. How do you feel the Sensory Pod offers value for money?

It offers value for money as it is a room within a room; this is s very practical and cost effective solution to space constraints.

4. How did you find our service to you as a client?

SensoryPOD.co.uk is a very professional company and delivered the SensoryPod within agreed timescales and to agreed specifications. They built and installed the POD working well with both DMBC staff and Yorkshire Wildlife Park staff. The staff at Sensorypod.co.uk are very accessible and can be contacted very easily and respond very quickly to any queries. The Aiming High Business Unit within DMBC would very happily work with this company again.

As an additional unpaid Service for DMBC Kevin Wheatley agreed to organise the Launch Event for the SensoryPOD which took place on Saturday the 05th of March at the Yorkshire Wildlife Park. His team produced and printed over 1000 copies of the invitation poster. Kevin and his team fielded over 300 requests for tickets to the Event producing the tickets, keeping the relevant data on excel on who had requested a ticket and posting out the tickets to families of disabled children and young people on behalf of DMBC.

Early feedback from parents and carers of children and young people with a disability has indicated that 78% scored the event 1 out of 5 for enjoyment (one being enjoyed very much) with the remaining feedback scoring 2 or 3 but only due to the weather not the event. Other feedback included:

- Joseph loves sensory rooms they seem to calm him.
- Bruce was extremely relaxed in the pod so this will benefit him to keep calm.
- Provides quiet, relaxing time with our children which we can all enjoy and get the benefits.
- Ella loves sensory rooms and thoroughly enjoys herself in them.
- Really enjoyed the day and would recommend other parents to visit the sensory POD. Even children without additional needs.

83% of parents and carers indicated that they were very satisfied with the communication received from SensoryPOD.co.uk:

- The tickets were received well in advance of the event.
- Very satisfied with the service / communication from Kevin Wheatley.
- Kevin was very helpful and staff were friendly.
- Everyone was very polite and very helpful.

5. Do you feel able to recommend Sensory pod to others?

Yes, 100%.

6. What improvements could we make to ensure the best products and service in future?

Staff at SensoryPOD.co.uk are friendly, helpful, accessible and knowledgeable on the Service they deliver. The Aiming High Business Unit cannot suggest any improvements to the company and have enjoyed working with them.

Yours Sincerely

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